

Sustainability report

SUNPRIME MIRAMARE BEACH 2023

SUNPRIME[™]
HOTELS



Presentation of hotel facilities

Sunprime Miramare Beach is located in Ixia 6 km from the centre on the way to Rhodes Airport. The hotel was built in 1956 and extends over an area of over 80 acres plot of land.

- Basement with the back of the house areas (store rooms, boiler room, staff areas, offices, laundry room)
- Ground floor with reception, Lobby,
- 3 blocks of apartments, with 174 apartments
- Gardens with a tennis court
- Fitness & Spa rooms and Gym
- 2 Restaurants
- 1 pool

Sunprime Miramare Beach accommodates approximately 7.000 guests during the summer season with a team of 90 employees during the summer period. (Period April–October)

- Majority of guests come from Nordic countries
- Employees are mainly locals, with a small number of Nordic staff to cover Spa and Fitness
- Having clear and comprehensive policy statement
- Striving to reduce our use of energy and water, and re-use and recycle the resources consumed by our business wherever practical
- Encouraging the development and integration of sustainable technologies, including renewable energy
- Monitoring and measuring our environmental performance on a monthly basis
- Providing the necessary resources to meet our objectives and targets and on-going training for our staff on environmental, social and health & safety issues
- Communicating our policies practices and programmes to all our staff, guests, suppliers and the public.



Energy use

Despite the continuous improvement in the services offered to Sunprime Miramare Beach guests, including the new spa & private pool installations, new appliances in the rooms (microwave ovens, toasters, boilers, etc.) or the introduction of all-inclusive concept, has resulted a slight decrease in energy consumption which the challenging years of Covid with restrictions, shorter season and lower occupancy negatively affected the achievement of our targets



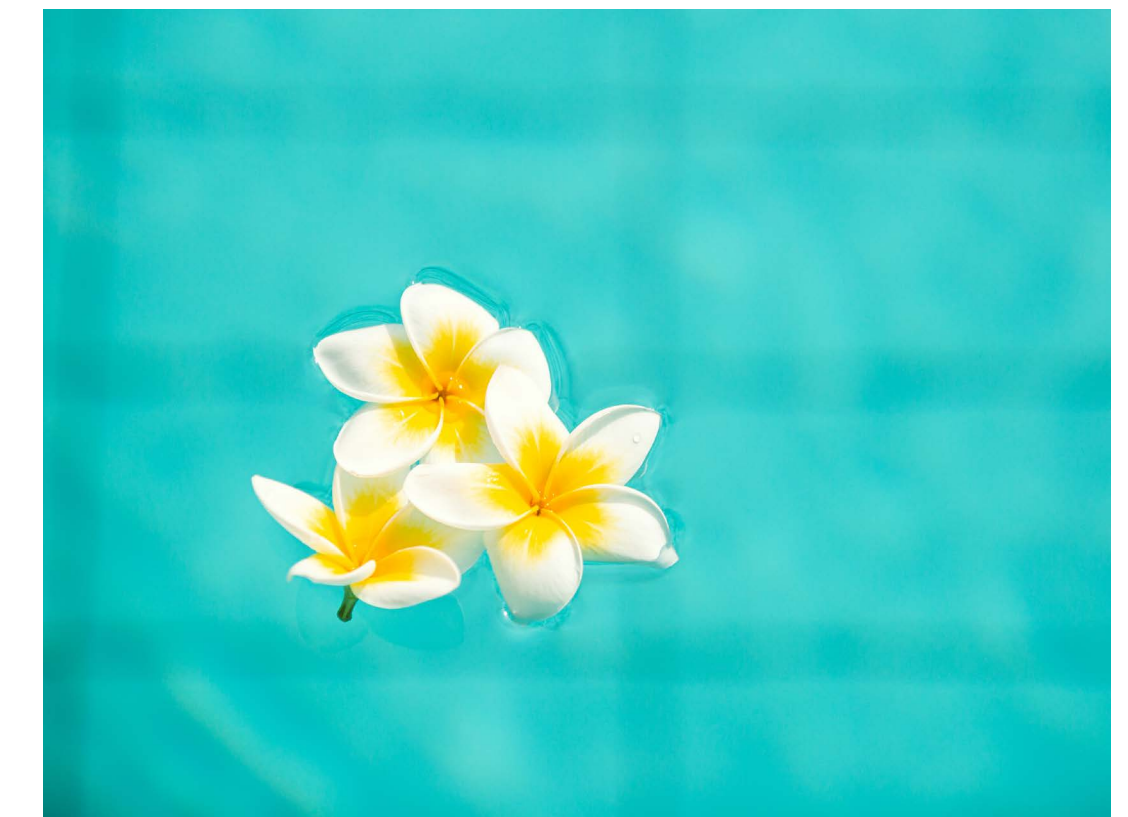
	2019-20	2020-21	2021-22	2022-23 Target
Total Energy (Electricity, oil, gas) (kWh)	673 739,05	1 090 728,97	1 454 912,47	1 455 000
Total Energy (Electricity, oil, gas) (kWh/guest night)	39,96	32,42	24,89	25,00

MEASURES TAKEN:

- More than 95 % of light bulbs have been replaced by LED ones.
- Timers and photocells have been installed for the controlled operation of outdoor lights.
- Room temperatures are individually controlled by thermostats and there are automatic systems which turn the lights and the air conditioning off when guests leave their rooms.
- A heat recovery system has been installed for heating the hotel's tap water from the air conditioning chiller
- A Building Management System is centrally adjusting the operating time of high energy consumption machinery
- Sand filters have been replaced with crystal filters reducing the number of back washes needed to keep the clearance of the water reducing energy and water consumption
- Outsourced electricity is providing green energy sources.

Water use

In addition to the protection of energy resources, the reduction of water consumption is a central aspect of our hotel. Continuous improvement in the services offered to our guests, new private pools, or climate change (global warming) or Covid restrictions for a shorter season and lower occupancy has resulted a slight increase in water consumption, negatively affecting the achievement of our targets.



	2019-20	2020-21	2021-22	2022-23 Target
Fresh water m ³	45 810	48 280	59 010	59000
Total water consumption/ guest night (ltr/GN)	2 717,24	1 435,11	1 009,36	1000

MEASURES TAKEN:

- Flow restrictions have been installed in all rooms and regularly checked.
- Showers in kitchens or outdoors automatically stop the flow of water.
- The gardens are normally irrigated only during night hours

Waste

Unfortunately, the Covid restrictions and Health and Safety strict protocols, including specific numbers of persons in common areas, use of gloves, masks, food portions in combination with very low occupancy negatively affected our waste and declined substantially from our targets.

MEASURES TAKEN:

- Sensitize the guests to separate waste. Recycling stations are placed strategically around the resort areas, and in most of the rooms
- Recyclables such as paper, plastic, tin, glass, batteries, lamps, toners, electrical equipment, used oils are collected by certified companies.
- We don't buy small quantities or amenities such as shampoos, soaps, shower caps, and breakfast portions such as butter or marmalade.



	2019-20	2020-21	2021-22	2022-23 Target
Sorted Waste	5 135	10 380	8 840	t
Sorted Waste per bed night/kg	0,30	0,31	0,15	0,15
Unsorted Waste	34 032	81 591,02	75 901,02	75 900,00
Unsorted Waste per bed night/kg	2,019	2,43	1,30	1,30

Labour & human rights



At Sunprime Miramare Beach, we strive to provide a safe workplace where human rights are respected in accordance with the collective agreements with the unions and the applicable legislation. We are

an equal opportunity employer and we support the protection of human rights, particularly those of our employees, the parties we do business with and the community where we operated.

EMPLOYEES	2019-20	2020-21	2021-22	2022-23 Target
Male	44	43	44	44
Female	43	43	43	43
Local	86	85	86	86
Other Nationalities	1	1	1	1

Whilst we encourage non-discrimination, we employ a large number of local people to support local community where the hotel operates. Our target for 2023 season is to employ at least 99 % local staff. The

greatest asset of Sunprime Miramare Beach is our employees, and we invest heavily in their continuous training and development and the upgrading of their skills.

Code of Conduct and Ethics

NLTG´s supplier code of Ethics and Conduct sets out the minimum standards of business behaviour expected of Suppliers, who must have processes in place to monitor and maintain these standards, including within their own supply chains.

Suppliers must comply with child protection laws, including United Nations Convention on the Rights of the Child and the international Labour Organization Convention Numbers 138 and 182. Suppliers must also comply with local laws regarding the minimum age of employees and all legal requirements for the work of authorised young workers, particularly those relating to hours, wages and safe working conditions.

NLTG Supplier Code of Conduct

COMMUNITY AND SOCIAL ACTIVITIES (EVENTS AND DONATIONS)

- Plastic Cups collection for give away wheel chair to the needy.
- No Food Waste
- World Animal Protection
- Say No To Plastic
- Travelife Awarded

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“Αν επιθυμείτε να λάβετε αντίγραφο της αναφοράς μας Βιωσιμότητας στα Ελληνικά, μπορείτε να μας το ζητήσετε ηλεκτρονικά στο: miramare@sunprime.net

Θα χαρούμε να σας εξυπηρετήσουμε!”





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