



# Sustainability report

SUNWING FAÑABÉ BEACH 2023

SUNWING   
FAMILY RESORTS





# Presentation of hotel facilities

Sunwing Fañabe Beach is located Costa Adeje in Tenerife. The hotel was built in 2003 and extends over an area of 13,890m<sup>2</sup> plot of land.

- Basement with the back of the house areas (store rooms, boiler room, staff areas, offices, laundry room)
- Entrance floor with reception and lobby area.
- 6 blocks of apartments, and 241 apartments
- Solarium with pools, minimarket, miniland, childrens play area
- Fitness & Spa treatment rooms and Gym
- 2 Restaurants
- 3 pools
- 2 Sundecks on the 4th floor

Hotel Sunwing Fañabe Beach accommodates approximately 22.745 guests all year with a team of 107 employees

- Majority of guests come from Nordic countries
- Employees are mainly locals, with a small number of Nordic staff to cover Shows, Spa, Fitness and Lollo & Bernie Club.
- Having clear and comprehensive policy statement
- Striving to reduce our use of energy and water, and re-use and recycle the resources consumed by our business wherever practical
- Encouraging the development and integration of sustainable technologies, including renewable energy
- Monitoring and measuring our environmental performance on a monthly basis
- Providing the necessary resources to meet our objectives and targets and on-going training for our staff on environmental, social and health & safety issues
- Communicating our policies practises and programmes to all our staff, guests, suppliers and the public.





# Energy use

Despite the continuous improvement in the services offered to Sunwing Fañabe Beachh guests, including the new spa & private pool installations, new appliances in the rooms (microwave ovens, toasters, boilers, etc.) or the introduction of all-inclusive concept, has resulted a slight decrease in energy consumption which the challenging years of Covid with restrictions, shorter season and lower occupancy negatively affected the achievement of our targets



	2020-21 <sup>1</sup>	2021-22	2022-23	2023-24 Target
Total Energy (kWh)	–	2 263 185	3008206	
Total Energy (kWh/guest night)	–	14,75	16,27	15

<sup>1</sup> Hotel closed

## MEASURES TAKEN:

- More than 95 % of light bulbs have been replaced by LED ones.
- Timers and photocells have been installed for the controlled operation of outdoor lights.
- Room temperatures are individually controlled by thermostats and there are automatic systems which turn the lights and the air conditioning off when guests leave their rooms.
- A heat recovery system has been installed for heating the hotel’s tap water from the air conditioning chiller
- A Building Management System is centrally adjusting the operating time of high energy consumption machinery
- New technology generators in pool plants giving a safe and healthy operation and reduction of the chemicals.
- Sand filters have been replaced with crystal filters reducing the number of back washes needed to keep the clearance of the water reducing energy and water consumption
- Outsourced electricity is providing green energy sources.

# Water use

In addition to the protection of energy resources, the reduction of water consumption is a central aspect of our hotel. Continuous improvement in the services offered to our guests, new private pools, or climate change (global warming) or Covid restrictions for a shorter season and lower occupancy has resulted a slight increase in water consumption, negatively affecting the achievement of our targets.



	2020-21 <sup>1</sup>	2021-22	2022-23	2023-24 Target
Fresh water m <sup>3</sup>	–		60584	
Total water consumption/ guest night (ltr/GN)	–	218	256,25	230

<sup>1</sup> Hotel closed

## MEASURES TAKEN:

- Flow restrictions have been installed in all rooms and regularly checked.
- Showers in kitchens or outdoors automatically stop the flow of water.
- The gardens are normally irrigated only during night hours



# Waste

Unfortunately, the Covid restrictions and Health and Safety strict protocols, including specific numbers of persons in common areas, use of gloves, masks, food portions in combination with very low occupancy negatively affected our waste and declined substantially from our targets

## MEASURES TAKEN:

- Sensitize the guests to separate waste. Recycling stations are placed strategically around the resort areas, and in most of the rooms
- Recyclables such as paper, plastic, tin, glass, batteries, lamps, toners, electrical equipment, used oils are collected by certified companies.
- We don't buy small quantities or amenities such as shampoos, soaps, shower caps, and breakfast portions such as butter or marmalade.



	2020-21 <sup>1</sup>	2021-22	2022-23	2023-24 Target
Sorted Waste	-	80 072,64	417374	
Sorted Waste per bed night/kg	-	0,52	1,36	1,15
Unsorted Waste	-			
Unsorted Waste per bed night/kg	-			

<sup>1</sup> Hotel closed

# Labour & human rights



At Sunwing Fañabe Beach, we strive to provide a safe workplace where human rights are respected in accordance with the collective agreements with the unions and the applicable legislation. We are an equal

opportunity employer and we support the protection of human rights, particularly those of our employees, the parties we do business with and the community where we operated.

EMPLOYEES	2020-21 <sup>1</sup>	2021-22	2022-23	2023-24 Target
Male	-	45	87	
Female	-	62	110	
Local	-	95	174	90%
Other Nationalities	-	12	23	

<sup>1</sup> Hotel closed

Whilst we encourage non-discrimination, we employ a large number of local people to support local community where the hotel operates. Our target for 2023-24 season is to employee at least 90 % local staff. The greatest asset of Sunwing Fañabe is our

employees, and we invest heavily in their continuous training and development and the upgrading of their skills. 2023-24 season we executed 30 the number of course programs and 135 hours of training and development.



# Code of Conduct and Ethics

NLTG´s supplier code of Ethics and Conduct sets out the minimum standards of business behaviour expected of Suppliers, who must have processes in place to monitor and maintain these standards, including within their own supply chains.

Suppliers must comply with child protection laws, including United Nations Convention on the Rights of the Child and the international Labour Organization Convention Numbers 138 and 182. Suppliers must also comply with local laws regarding the minimum age of employees and all legal requirements for the work of authorised young workers, particularly those relating to hours, wages and safe working conditions.

## NLTG Supplier Code of Conduct

### COMMUNITY AND SOCIAL ACTIVITIES (EVENTS AND DONATIONS)

- Save the children
- World Animal Protection
- Caritas Spain
- Fundación Incluyeme
- Cooperation with the Hotel Associations of Tenerife, Ashotel

### CONTACT US:

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If you wish to receive a copy of our sustainability report in Spanish and/or Castellano, send us an email to [fanabe@sunwing.net](mailto:fanabe@sunwing.net) and we will be happy to provide it to you.

Si desea recibir una copia de nuestro informe de sostenibilidad en español/castellano, envíenos un correo Electrónico: [fanabe@sunwing.net](mailto:fanabe@sunwing.net) y estaremos encantados de proporcionárselo.







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