

Sustainability report

Sunprime Protaras Beach 2024

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Presentation of hotel facilities

Sunprime Protaras Beach is located at Fig tree bay in Cyprus. The hotel was built in 2018 and extends over an area of 5,500 m2 plot of land.

- Ground floor with Enalion restaurant, spa, fitness area and indoor swimming pool. Also it houses the back of the house areas (main kitchen, storerooms, staff areas)
- First floor with Gym, hotel rooms, offices, housekeeping facilities.
- Second floor with reception, lobby bar, lounge area, mini kiosk and hotel rooms.
- 6 floors of rooms.
- Gardens with olive trees and ficus.
- Fitness & Spa rooms and Gym
- Enalion restaurant (breakfast, lunch, dinner) and Sands beach restaurant (lunch, dinner).
- • One outdoor swimming pool and one indoor swimming pool.

Sunprime Protaras Beach accommodates approximately 5,450 guests with a team of 65 employees during the summer season (Period April–October).

- Majority of guests come from Nordic countries.
- Employees are mainly locals, with a small number of Nordic staff to cover Spa and Fitness.
- Having clear and comprehensive policy statement.
- Striving to reduce our use of energy and water, and re-use and recycle the resources consumed by our business wherever practical.
- Encouraging the development and integration of sustainable technologies, including renewable energy.
- Monitoring and measuring our environmental performance monthly.
- Providing the necessary resources to meet our objectives and targets and on-going training for our staff on environmental, social and health & safety issues
- Communicating our policies practices and programmes to all our staff, guests, suppliers and the public

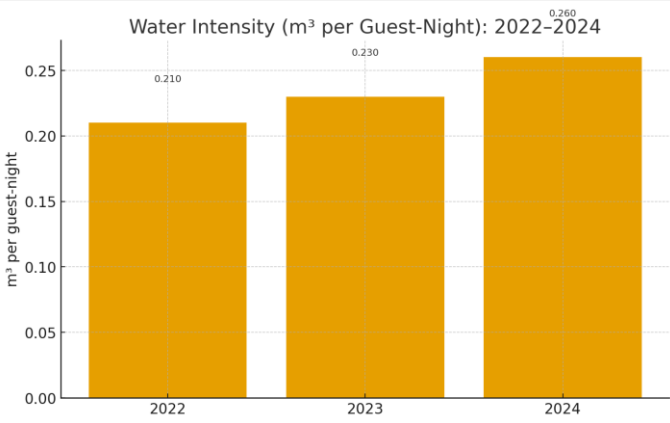
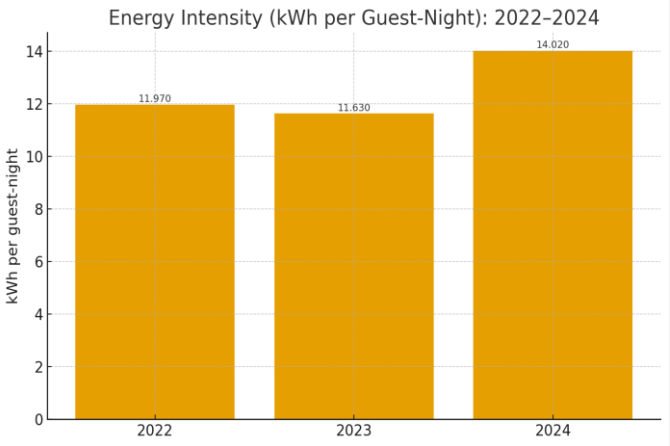


This report tracks progress across 2022–2024 and compares the 2024 results to the hotel’s 2024 targets. It summarizes environmental performance (energy, water, chemicals, waste & recycling), procurement, people, and community actions, then concludes with key comments. Travelife is an international sustainability certification that promotes sustainability in the tourism sector. Our hotel has received the Travelife Award and this certification is regularly extended following an intensive audit every year. We are actively working with environmental and sustainability issues by following Travelife’s comprehensive criteria.

Our hotel is committed to responsible hospitality: we reduce greenhouse gas emissions by cutting energy and water use, minimizing waste, and offering lower-emission food choices; we protect and support biodiversity by preventing pollution and safeguarding local nature and wildlife; we uphold and respect human rights with zero tolerance for discrimination, exploitation, or harassment and by ensuring fair, safe, and equitable workplaces; and we safeguard children by actively preventing exploitation or abuse and promptly reporting and responding to any suspected incidents.

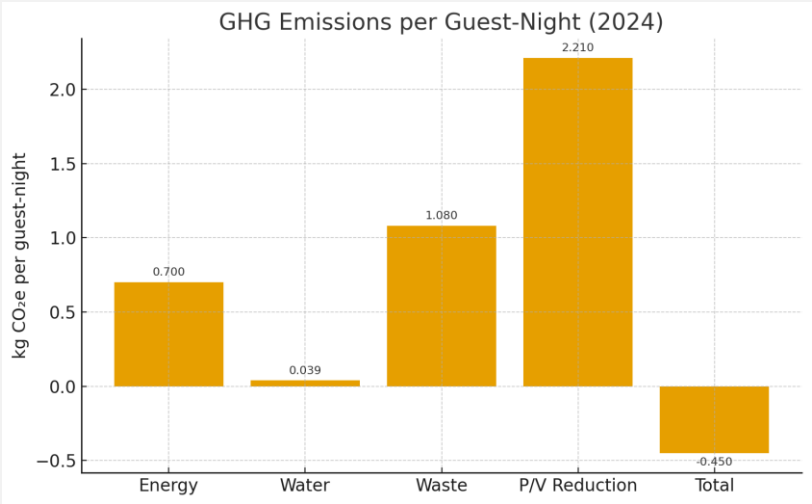
Performance (per guest-night): 2022–2024

	2022	2023	2024	Δ 23→24	Δ 22→24
Energy (kWh/gn)	11.970	11.630	14.020	20.6%	17.1%
	2022	2023	2024	Δ 23→24	Δ 22→24
Water (m³/gn)	0.210	0.230	0.260	13.0%	23.8%
	2022	2023	2024	Δ 23→24	Δ 22→24
Use of Chemicals (L/gn)	0.140	0.170	0.134	-21.2%	-4.3%
	2022	2023	2024	Δ 23→24	Δ 22→24
Waste to Landfill (kg/gn)	1.760	1.610	1.630	1.2%	-7.4%
	2022	2023	2024	Δ 23→24	Δ 22→24
Recycling (kg/gn)	0.190	0.240	0.310	29.2%	63.2%



GHG Emissions per Guest-Night

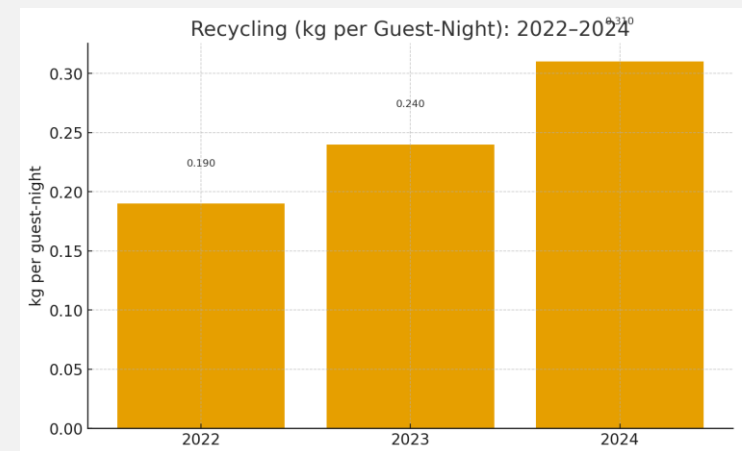
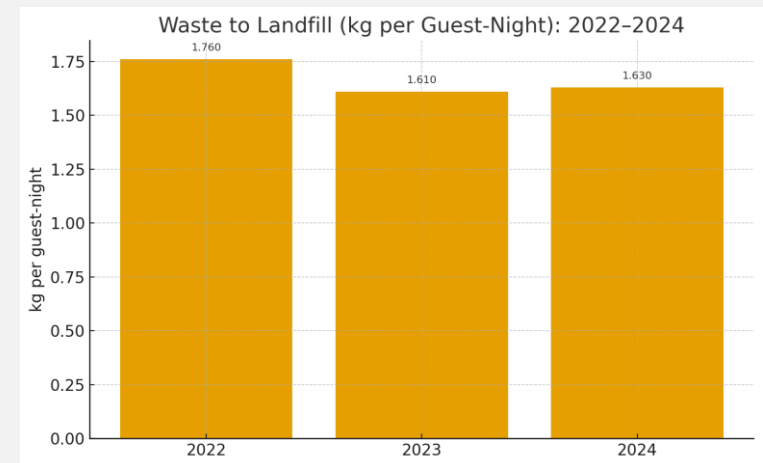
Indicator	2024 (kg CO ₂ e/gn)
Energy	0.700
Water	0.039
Waste	1.080
P/V Reduction	2.210
Total	-0.450

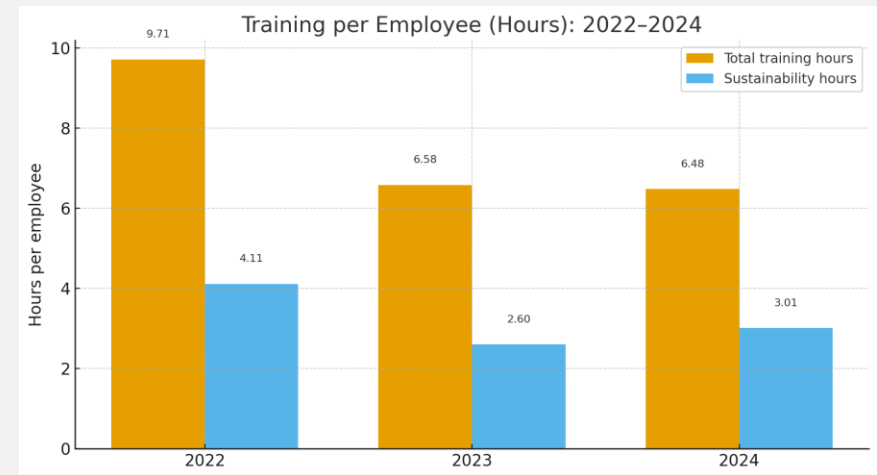
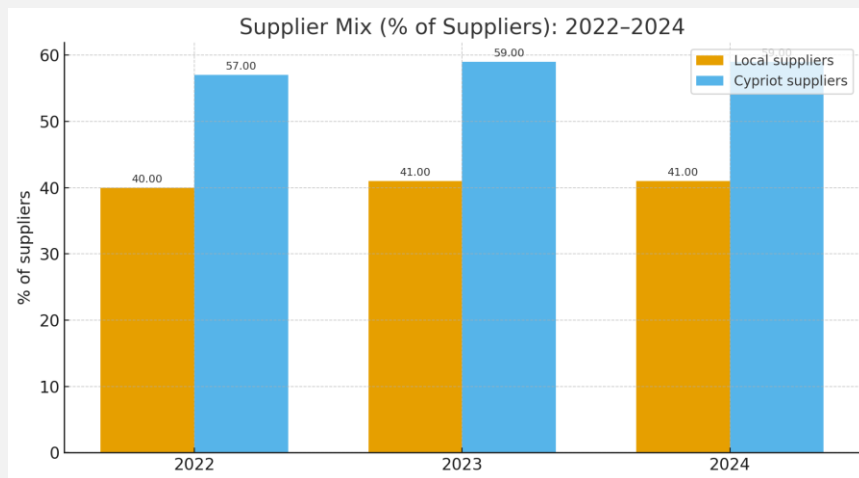


Targets vs Results

Indicator	Unit	Target	Baseline 2022	Result 2024	Met?	Attainment %	Remarks
GHC emissions	kg CO2 eq / gn	≤7.83	-0.45	n/a	Met	100.0%	
Total Energy consumption	kWh/gn	≤12.05	14.02	n/a	Not met	85.9%	With average summer temperatures about +1.5 °C higher in 2024 than in 2023, cooling systems ran for longer and under heavier loads. Compressor efficiency declined at higher ambient temperatures, dehumidification demand increased, and refrigeration equipment (fridges/freezers) operated for extended periods.

Indicator	Unit	Target	Baseline 2022	Result 2024	Met?	Attainment %	Remarks
Total water consumption	m3/gn	≤0.21	0.207	0.26	Not met	80.8%	Exceptional heat drove pool evaporation well above normal. Guests showered more often and for longer.
Total chemical use	lt/gn	≤0.15	0.13	0.134	Met	100.0%	
Waste to landfill	kg/gn	≤2.5	1.76	1.63	Met	100.0%	
Recycling waste	kg/gn	≥0.25	0.19	0.31	Met	124.0%	
High emission foods use	kg/gn	≤0.5	nan	0.48	Met	100.0%	
Single use plastics	pieces/gn	≤7	nan	4.7	Met	100.0%	
Collaboration with local suppliers	% of suppliers	≥0.4	0.4	0.41	Met	102.5%	
Collaboration with Cypriot suppliers	% of suppliers	≥0.58	0.57	0.59	Met	101.7%	
Supporting the local communtiy	# of projects & initiatives	≥2	3	3	Met	150.0%	
Working for the environment	# of initiatives	≥2	2	2	Met	100.0%	





Comments

- Energy and water intensities increased in 2024 relative to 2023 ($\approx +20.6\%$ energy; $\approx +13.0\%$ water). Heat-driven demand (e.g., cooling, pool evaporation, irrigation) likely contributed.
- Chemicals improved significantly vs 2023 and satisfied the 2024 target.
- Recycling increased to 0.31 kg/gn and exceeded the ≥ 0.25 kg/gn target; landfill remained comfortably below its threshold.
- GHG balance for 2024 was net negative (-0.45 kg CO₂e/gn) thanks to strong PV reduction (2.21 kg CO₂e/gn).
- Supplier goals were met ($\geq 40\%$ local; $\geq 58\%$ Cypriot), reinforcing community integration.

Summary

Overall, 2024 met most targets related to materials, waste diversion, procurement, and net GHG balance, while energy and water intensity targets were not met. Focus areas for the next cycle: stabilize energy and water intensities via controls and retrofits; maintain PV output; continue supplier and community engagement.

Code of Conduct & Ethics

NLTG's supplier code of Ethics and Conduct sets out the minimum standards of business behaviour expected of Suppliers, who must have processes in place to monitor and maintain these standards, including within their own supply chains. Suppliers must comply with child protection laws, including United Nations Convention on the Rights of the Child and the international Labour Organization Convention Numbers 138 and 182. Suppliers must also comply with local laws regarding the minimum age of employees and all legal requirements for the work of authorized young workers, particularly those relating to hours, wages and safe working conditions

We encourage you to help us to achieve our sustainability goals.

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Αν επιθυμείτε να λάβετε αντίγραφο της έκθεσης της Βιώσιμης Ανάπτυξης στα Ελληνικά, μπορείτε να μας το ζητήσετε ηλεκτρονικά στο: manager@sunprimeprotaras.com





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