

# Sustainability report

SUNWING KALLITHEA BEACH 2024

SUNWING<sup>≈</sup>  
FAMILY RESORTS





# Presentation of hotel facilities

Sunwing Kallithea Beach is located in 5th km Kallithea Avenue, Rhodes Greece. The hotel was built in 1975 and extends over an area of over 124 acres plot of land.

- Basement with the back of the house areas (store rooms, boiler room, staff areas, offices, laundry room)
- Ground floor with reception, Lobby, Patio, Main Bar, Lime Bar, Fino Restaurant.
- 5 blocks of apartments, and 534 of apartments
- Gardens with 2 tennis, 5X5, beach volley ball, 2 mini golfs
- Fitness & Spa rooms and Gym
- 4 Restaurants
- 6 pools including 3 for adults and 3 for children

Sunwing Kallithea Beach accommodates approximately 38.000 guests during the summer season with a team of 290 employees during the summer period. (Period April–October)

- Majority of guests come from Nordic countries
- Employees are mainly locals, with a small number of Nordic staff to cover Shows, Spa, Fitness and Lol-lo & Bernie Club.
- Having clear and comprehensive policy statement
- Striving to reduce our use of energy and water, and re-use and recycle the resources consumed by our business wherever practical
- Encouraging the development and integration of sustainable technologies, including renewable energy
- Monitoring and measuring our environmental performance on a monthly basis
- Providing the necessary resources to meet our objectives and targets and on-going training for our staff on environmental, social and health & safety issues
- Communicating our policies practises and programmes to all our staff, guests, suppliers and the public.





# Energy use

Despite the continuous improvement in the services offered to Sunwing Kallithea Beach guests, including the new spa & private pool installations, new appliances in the rooms (microwave ovens, toasters, boilers, etc.) or the introduction of all-inclusive concept, has resulted a slight decrease in energy consumption which the challenging years of Covid with restrictions, shorter season and lower occupancy negatively affected the achievement of our targets



	2021-22	2022-23	2023-24	2024-25 Target
Total Energy (Electricity, oil, gas) (kWh)	4,361,195	4,143,135	4,226,124.15	4,150,000.00
Total Energy (Electricity, oil, gas) (kWh/guest night)	15.02	14.30	14.12	12.54

MEASURES TAKEN:

- More than 95 % of light bulbs have been replaced by LED ones.
- Timers and photocells have been installed for the controlled operation of outdoor lights.
- Room temperatures are individually controlled by thermostats and there are automatic systems which turn the lights and the air conditioning off when guests leave their rooms.
- A heat recovery system has been installed for heating the hotel’s tap water from the air conditioning chiller
- A Building Management System is centrally adjusting the operating time of high energy consumption machinery
- New technology generators in pool plants giving a safe and healthy operation and reduction of the chemicals.
- Sand filters have been replaced with crystal filters reducing the number of back washes needed to keep the clearance of the water reducing energy and water consumption
- Outsourced electricity is providing green energy sources.

# Water use

In addition to the protection of energy resources, the reduction of water consumption is a central aspect of our hotel. Continuous improvement in the services offered to our guests, new private pools, or climate change (global warming) or Covid restrictions for a shorter season and lower occupancy has resulted a slight increase in water consumption, negatively affecting the achievement of our targets.



	2021-22	2022-23	2023-24	2024-25 Target
Fresh water m³	110,236	110,000	133,816.00	145,000.00
Total water consumption/ guest night (ltr/GN)	379.77	370	430.23	437,99

MEASURES TAKEN:

- Flow restrictions have been installed in all rooms and regularly checked.
- Showers in kitchens or outdoors automatically stop the flow of water.
- The gardens are normally irrigated only during night hours



# Waste

Unfortunately, the Covid restrictions and Health and Safety strict protocols, including specific numbers of persons in common areas, use of gloves, masks, food portions in combination with very low occupancy negatively affected our waste and declined substantially from our targets.

**MEASURES TAKEN:**

- Sensitize the guests to separate waste. Recycling stations are placed strategically around the resort areas, and in most of the rooms
- Recyclables such as paper, plastic, tin, glass, batteries, lamps, toners, electrical equipment, used oils are collected by certified companies.
- We don't buy small quantities or amenities such as shampoos, soaps, shower caps, and breakfast portions such as butter or marmalade.



	2021-22	2022-23	2023-24	2024-25 Target
Sorted Waste	30,700	31,000	56,961.00	49,096.46
Sorted Waste per bed night/kg	0.11	0.16	0.18	0.15
Unsorted Waste	188,230	188,000	76,950.00	56,490.00
Unsorted Waste per bed night/kg	0.65	0.61	0.25	0.17

# Labour & human rights



At Sunwing Kallithea Beach, we strive to provide a safe workplace where human rights are respected in accordance with the collective agreements with the unions and the applicable legislation. We are

an equal opportunity employer and we support the protection of human rights, particularly those of our employees, the parties we do business with and the community where we operated.

EMPLOYEES	2021-22	2022-23	2023-24	2024-25 Target
Male	115	115	125	t
Female	169	169	167	163
Local	274	274	280	258
Other Nationalities	10	10	12	14

Whilst we encourage non-discrimination, we employ a large number of local people to support local community where the hotel operates. Our target for 2025 season is to employee at least 95 % local staff. The greatest asset of 2024 is our employees, and we

invest heavily in their continuous training and development and the upgrading of their skills. 2024 season we executed 5 course programs Food Safety, Fire Safety, First Aid and Lean & Sustainability within 8 hours a day of training and development for 5 days.



# Code of Conduct and Ethics

NLTG´s supplier code of Ethics and Conduct sets out the minimum standards of business behaviour expected of Suppliers, who must have processes in place to monitor and maintain these standards, including within their own supply chains.

Suppliers must comply with child protection laws, including United Nations Convention on the Rights of the Child and the international Labour Organization Convention Numbers 138 and 182. Suppliers must also comply with local laws regarding the minimum age of employees and all legal requirements for the work of authorised young workers, particularly those relating to hours, wages and safe working conditions.

## **NLTG Supplier Code of Conduct**

### **COMMUNITY AND SOCIAL ACTIVITIES (EVENTS AND DONATIONS)**

- Save the children
- World Animal Protection
- World Environment Day Celebration with Blue Flag and Beach Cleaning. Travelife Awarded
- All furniture, electrical equipment or linen which are replaced on every renovation are donated.
- In cooperation with the local hospital, we organize at least once a year blood donation with the contribution of our employees.
- Food donations to the fire brigades
- Food donations to the Youth Summer camps

### **CONTACT US:**

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“Αν επιθυμείτε να λάβετε αντίγραφο της αναφοράς μας Βιωσιμότητας στα Ελληνικά, μπορείτε να μας το ζητήσετε ηλεκτρονικά στο: [kallithea@sunwing.net](mailto:kallithea@sunwing.net)

Θα χαρούμε να σας εξυπηρετήσουμε!”







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