

Sustainability report

SUNPRIME PROTARAS BEACH 2023

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HOTELS



Presentation of hotel facilities

Sunprime Protaras Beach is located at Fig tree bay in Cyprus. The hotel was built in 2018 and extends over an area of 5,500 m² plot of land.

- Ground floor with Enalion restaurant, spa, fitness area and indoor swimming pool. Also it houses the back of the house areas (main kitchen, store rooms, staff areas)
- First floor with Gym, hotel rooms, offices, housekeeping facilities
- Second floor with reception, lobby bar, lounge area, mini kiosk and hotel rooms
- 6 floors of rooms
- Gardens with olive trees and ficus
- Fitness & Spa rooms and Gym
- Enalion restaurant (breakfast, lunch, dinner) and Sands beach restaurant (lunch, dinner)
- One outdoor swimming pool and one indoor swimming pool

Sunprime Protaras Beach accommodates approximately 5,450 guests with a team of 65 employees during the summer season (Period April–October).

- Majority of guests come from Nordic countries
- Employees are mainly locals, with a small number of Nordic staff to cover Spa and Fitness
- Having clear and comprehensive policy statement
- Striving to reduce our use of energy and water, and re-use and recycle the resources consumed by our business wherever practical
- Encouraging the development and integration of sustainable technologies, including renewable energy
- Monitoring and measuring our environmental performance on a monthly basis
- Providing the necessary resources to meet our objectives and targets and on-going training for our staff on environmental, social and health & safety issues
- Communicating our policies practises and programmes to all our staff, guests, suppliers and the public



Energy use

Sunprime Protaras Beach achieved its energy targets due to the continuous improvement in the services offered to guests, including the energy-efficient Airconditioning system, new hotel appliances, despite the challenging years of Covid with restrictions, shorter season and lower occupancy.



	2020-21	2021-22	2022-23	2023-24 Target
Total Energy (Electricity, oil, gas) (kWh)	298 237	534 703	526 032	522000
Total Energy (Electricity, oil, gas) (kWh/guest night)	12,19	12,01	11,63	11,6

MEASURES TAKEN:

- LED lamps in all hotel premises.
- Timers and photocells have been installed for the controlled operation of outdoor lights.
- Room temperatures are individually controlled by thermostats and there are automatic systems which turn the lights and the air conditioning off when guests leave their rooms.
- Efficient water heating system (Q-ton), which is up to six times more efficient than a gas boiler and emits 50% less carbon dioxide.
- KNX protocol for intelligent control and monitoring of lighting, guest room power and air-conditioners
- A Building Management System is centrally adjusting the operating time of high energy consumption machinery
- New technology generators in pool plants giving a safe and healthy operation and reduction of the chemicals.
- Green electricity is produced 100% from solar power

Water use

In addition to the protection of energy resources, the reduction of water consumption is a central aspect of our hotel. Sunprime Protaras Beach achieved its water consumption targets due to the water controls implemented and the assistance of our guests and employees.



	2020-21	2021-22	2022-23	2023-24 Target
Fresh water m ³	4 085	6 715	10362	9450
Total water consumption/ guest night (ltr/GN)	210	151	0,229	0,21

MEASURES TAKEN:

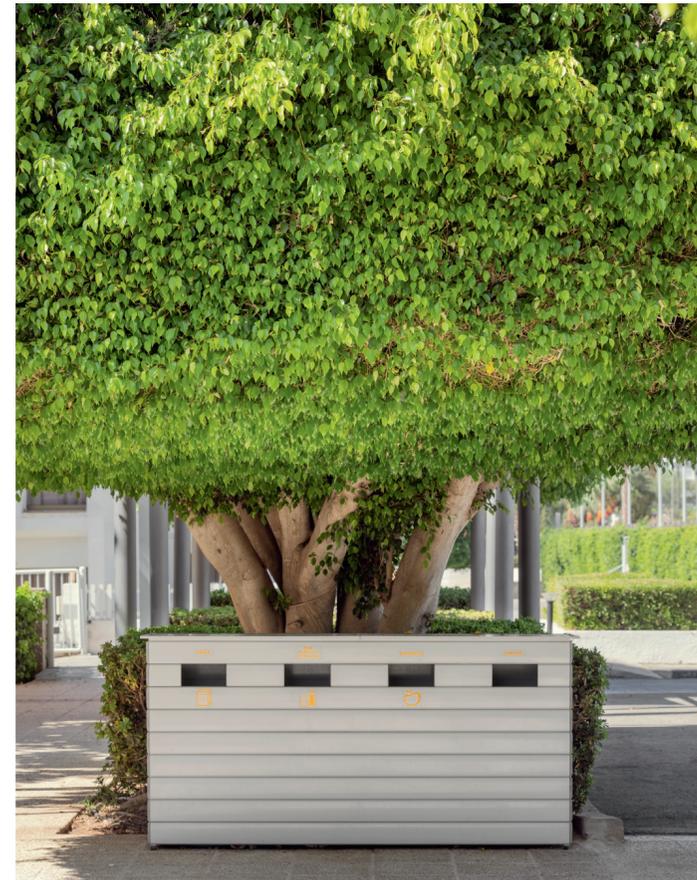
- Flow restrictions have been installed in all rooms and regularly checked.
- Outdoor showers in kitchens automatically stop the flow of water.
- The gardens are irrigated only during night hours
- A clear and effective backwash procedure for cleaning swimming pool filters.
- The hotel trains and reminds employees on how to reduce water consumption.
- The hotel involves guests in action to reduce water consumption.
- A clear and effective backwash procedure for cleaning swimming pool filters.

Waste

Sunprime Protaras Beach achieved its waste management targets due to its controls.

MEASURES TAKEN:

- Minimum single use plastics. For example single use plastic glasses were replaced by polycarbonate glasses.
- We offer water from refillable water stations at the pool bar and the lobby area, thus reducing the use of plastic water bottles.
- Sensitize the guests to separate waste. Recycling stations are placed strategically in the public areas.
- Recyclables such as paper, plastic, tin, glass, batteries, lamps, toners, electrical equipment, used oils are collected by certified companies.
- We don't buy small quantities or amenities such as shampoos, soaps and breakfast portions such as honey and marmalade.
- We use a baler, the right choice for high compaction with a small footprint.



	2020-21	2021-22	2022-23	2023-24 Target
Sorted Waste	5 718	12 500	12154	12600
Sorted Waste per bed night/kg	0,30	0,28	0,27	0,28
Unsorted Waste	72 000	91 110	72370	67500
Unsorted Waste per bed night/kg	3,76	2,05	1,6	1,5

Labour & human rights



At Sunprime Protaras Beach, we strive to provide a safe workplace where human rights are respected in accordance with the collective agreements with the unions and the applicable legislation. We are

an equal opportunity employer and we support the protection of human rights, particularly those of our employees, the parties we do business with and the community where we operate.

EMPLOYEES	2020-21	2021-22	2022-23	2023-24 Target
Male	24	28	34	32
Female	47	41	40	42
Local	41	40	62	62
Other Nationalities	30	29	12	12

Whilst we encourage non-discrimination, we employ a large number of local people to support local community where the hotel operates. Our target for 2024 season is to employ at least 66% local staff. The greatest asset of Sunprime Protaras Beach

Hotel is our employees, and we invest heavily in their continuous training and development and the upgrading of their skills. Last season (2023) we executed seven course programs and 540 hours of training and development.

Code of Conduct and Ethics

NLTG's supplier code of Ethics and Conduct sets out the minimum standards of business behaviour expected of Suppliers, who must have processes in place to monitor and maintain these standards, including within their own supply chains.

Suppliers must comply with child protection laws, including United Nations Convention on the Rights of the Child and the international Labour Organization Convention Numbers 138 and 182. Suppliers must also comply with local laws regarding the minimum age of employees and all legal requirements for the work of authorised young workers, particularly those relating to hours, wages and safe working conditions.

NLTG Supplier Code of Conduct

COMMUNITY AND SOCIAL ACTIVITIES (EVENTS AND DONATIONS)

- Environmental Day - Planting with guests
- Food Donation
- Charity Event. Organised for a school of children with special needs.
- Cyprus in Black and White Photos - Celebrating World Tourism Day
- International Housekeeping Week
- Ecotours, sustainability EU funder project

CONTACT US:

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Αν επιθυμείτε να λάβετε αντίγραφο της έκθεσης της Βιώσιμης Ανάπτυξης στα Ελληνικά, μπορείτε να μας το ζητήσετε ηλεκτρονικά στο:

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