Sustainability report

SUNPRIME PLATANIAS 2023

SUNPRIME THOTELS



Presentation of hotel facilities

Sunprime Platanias is located 9 km west of Chania on Crete GR. The hotel was built in 2001 and extends over an area of ca 18500 m² plot of land.

- Basement with the back of the house areas (storage rooms, boiler room, staff areas, offices, laundry room, maintanance)
- Ground floor with reception, lobby, breakfast restaurant
- 5 blocks of rooms
- Gardens with grass area, palm trees, flowers, local trees
- Fitness & Spa rooms and Gym
- 2 Restaurants
- 6 swimming pools

Sunprime Platanias accommodates approximately 4800 guests during the summer season with a team of 55 employees during the summer period. (April–October)

- Majority of guests come from Nordic countries
- Employees are mainly locals, with a small number of Nordic staff to cover Fitness
- Having clear and comprehensive policy statement
- Striving to reduce our use of energy and water, and re-use and recycle the resources consumed by our business wherever practical
- Encouraging the development and integration of sustainable technologies, including renewable en-
- Monitoring and measuring our environmental performance on a monthly basis
- Providing the necessary resources to meet our objectives and targets and on-going training for our staff on environmental, social and health & safety issues
- Communicating our policies practises and programmes to all our staff, guests, suppliers and the public.



| Sustainablity report 2023 – Sunprime Platanias

Energy use

Despite the continuous improvement in the services offered to Sunprime Platanias Beach guests, including the new spa & sharing pools e concept, has resulted a slight decrease in energy consumption which the challenging years of Covid with restrictions, shorter season and lower occupancy negatively affected the achievement of our targets



| | 2020 | 2021 | 2022 | 2023 |
|-----------------------------------|------|--------|--------|--------|
| Electricity (kWh) | N/A | 310650 | 338000 | 148150 |
| Electricity (kWh/ guest night) | N/A | 12,45 | 8,72 | 9,82 |

MEASURES TAKEN:

- More than 80 % of light bulbs have been replaced by LED ones.
- Timers have been in use for the controlled operation of outdoor lights.
- Room temperatures are individually controlled by A/C units and there are automatic systems which turn the lights and the air conditioning off when guests leave their rooms.
- A heat recovery system has been installed for heating the hotel's tap water from the air conditioning chiller

- A Building Management System is centrally adjusting the operating time of high energy consumption machinery
- New technology low consuming energy generators in pool plants giving a safe and healthy operation and reduction of the chemicals.
- Sand filters have been replaced with crystal filters reducing the number of back washes needed to keep the clearance of the water reducing energy and water consumption
- Outsourced electricity is providing green energy sources.

Water use

In addition to the protection of energy resources, the reduction of water consumption is a central aspect of our hotel. Continuous improvement in the services offered to our guests, new private pools, or climate change (global warming) or Covid restrictions for a shorter season and lower occupancy has resulted a slight increase in water consumption, negatively affecting the achievement of our targets.



| | 2020 | 2021 | 2022 | 2023 |
|--|------|-------|-------|------|
| Fresh water m ³ | 1937 | 4899 | 4525 | N/A |
| Total water consumption/ guest night (ltr/GN) | 0 | 0,196 | 0,116 | N/A |

MEASURES TAKEN:

- Flow restrictions have been installed in all rooms and regularly checked.
- Showers in kitchens or outdoors automatically stop the flow of water.
- The gardens are normally irrigated only during night hours.

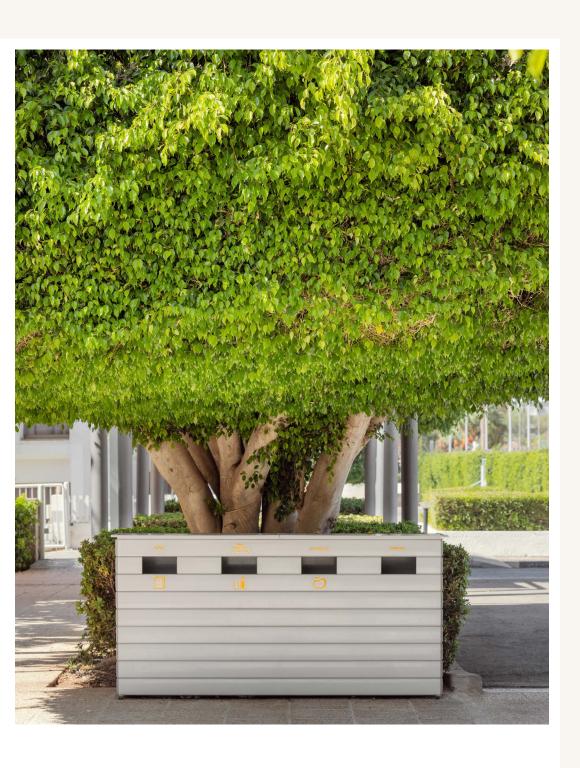


Waste

We are implementing a waste disposal plan based on our hotel specifications and local resources.

MEASURES TAKEN:

- Encourage hotel guests to separate waste. Recycling stations are placed around the resort areas.
- Recyclables such as paper, plastic, tin, glass, bateries, lamps, toners, electrical equipment, used oils are collected by certified companies.
- We focus on reducing the purchase of small quantities or amenities such as shampoos, soaps or other small package products.



| | 2020 | 2021 | 2022 | 2023 |
|---------------------------------|------|------|------|------|
| Sorted Waste | N/A | N/A | N/A | N/A |
| Sorted Waste per bed night/kg | N/A | N/A | N/A | N/A |
| Unsorted Waste | N/A | N/A | N/A | N/A |
| Unsorted Waste per bed night/kg | N/A | N/A | N/A | N/A |

Labour & human rights





At Sunprime Platanias we aim to provide a safe workplace where human rights are respected in accordance with the collective agreements with the unions and the applicable state legislation. We are an equal opportunity employer and we support the protection of human rights, particularly those of our employees, the parties we do business with and the community where we operate in.

| EMPLOYEES | 2020 | 2021 | 2022 | 2023 |
|---------------------|------|------|------|------|
| Male | 0 | 15 | 16 | 16 |
| Female | 0 | 26 | 41 | 31 |
| Local | 0 | 34 | 49 | 39 |
| Other Nationalities | 0 | 7 | 8 | 8 |

Whilst we encourage non-discrimination, we employ a large number of local people to support local community where the hotel operates. Our target for 2024 season is to employee at least 90 % local staff.

The greatest asset of Sunprime Platanias is our employees. Employees are the face of the hotel and we invest in their continuous training and development and the upgrading of their skills.

Code of Conduct and Ethics

NLTG's supplier code of Ethics and Conduct sets out the minimum standards of business behaviour expected of Suppliers, who must have processes in place to monitor and maintain these standards, including within their own supply chains.

Suppliers must comply with child protection laws, including United Nations Convention on the Rights of the Child and the international Labour Organization Convention Numbers 138 and 182. Suppliers must also comply with local laws regarding the minimum age of employees and all legal requirements for the work of authorised young workers, particularly those relating to hours, wages and safe working conditions.

NLTG Supplier Code of Conduct

COMMUNITY AND SOCIAL ACTIVITIES (EVENTS AND DONATIONS)

- Donating food supplies to people in need
- Red Cross Chania Dpt
- Stray animals shelter in Platanias CHQ
- Donating linen & supplies to local hospital, elderly caring home

CONTACT US:

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"Αν επιθυμείτε να λάβετε αντίγραφο της αναφοράς μας Βιωσιμότητας στα Ελληνικά, μπορείτε να μας το ζητήσετε ηλεκτρονικά στο: <u>info@apladas.gr</u>

Θα χαρούμε να σας εξυπηρετήσουμε!"



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SUNPRIME **
HOTELS